Shell Website Terms and Conditions (external)

Terms and Conditions

Welcome to the Shell.com topsite. This web site is operated by Shell Malaysia Trading Sdn Bhd a company incorporated in Malaysia (registered number 196501000279) and having its business address at Menara Shell, 211, Jalan Tun Sambanthan, 50450, Kuala Lumpur, Malaysia and operated by Euroshell Cards BV., a company registered in the Netherlands with registered number 24266398 whose registered office is at Weena 505, Rotterdam, 3013 AL Netherlands.

Visitors to this web site are bound by the following terms and conditions so please read these carefully before going on. For the purposes of these terms and conditions, "this web site" means the following parts of the www.shell.com website: www.shell.com/annualreport; www.shell.com/aboutshell; www.shell.com/investor; www.shell.com/media; www.shell.com/careers; www.shell.com/forums; www.shell.com/listeningresponding, which may link to other Shell web sites.

Other Shell web sites may contain terms and conditions which are different from these terms and conditions. On your journey around the Shell web sites please check the terms and conditions of each web site which you visit and do not assume that these terms and conditions apply to all Shell web sites.

Click on a link for more information:

- Disclaimer
- Terms and Conditions (Carriers)
- <u>Terms and Conditions (Forwarders)</u>
- <u>Terms and Conditions on Usage of Platform</u>
- <u>Changes to Terms and Conditions</u>
- <u>Changes to/Operation of Web Site</u>
- Data Protection
- <u>Complaints Procedure</u>
- Jurisdiction

Disclaimer

- 1. Shell companies have their own separate identities but in this web site we may sometimes use "Shell", "Group, "we" or "us" when we refer to Shell companies in general or where no useful purpose is served by identifying any particular Shell company.
- 2. This web site may include links to external web sites. When you follow such links the external web site may appear as a full screen (in which case you will need to use the back button on your browser to return to this web site) or in some cases it may appear within the frame of this web site (in which case you will be able to return to this web site by using the navigation buttons within the frame). Where an external web site appears within the frame of this web site, this is purely for ease of navigation back to this web site and does not indicate any responsibility on our part for the external web site concerned, even if it is a web site owned and operated by another Shell company. These links are provided in order to help you find relevant web sites, services and/or products which may be of interest to you quickly and easily. It is your responsibility to decide whether any services and/or products available through any of these web sites are suitable for your purposes. Euroshell Cards BV is not responsible for the owners or operators of these web sites or for any goods or services they supply or for the content of their web sites and does not give or enter into any conditions, warranties or other terms or representations in relation to any of these or accept any liability in relation to any of these (including any liability arising out of any claim that the content of any external web site to which this web site includes a link infringes the intellectual property rights of any third party).
- 3. All information or advice provided as part of this web site is intended to be general in nature and you should not rely on it in connection with the making of any decision. Euroshell Cards BV tries to ensure that all information provided as part of this web site is correct at the time

of inclusion on the web site but does not guarantee the accuracy of such information. Euroshell Cards BV is not liable for any action you may take as a result of relying on such information or advice or for any loss or damage suffered by you as a result of you taking this action.

- 4. Shell reserves the right to monitor any information transmitted or received through any Forum provided. Shell, at its sole discretion and without prior notice, may at any time review, remove or otherwise block any material posted.
- 5. Should any part of this site offer you the opportunity to join in or read from a forum, please be aware that any communications posted on the forum represent the views of the individual who posted such communication and are not to be taken as the views of Shell. Shell accepts no responsibility or liability for anything posted on the forum by any user of the forum and you must not use the forum to post, upload, or otherwise transmit information or pictures that are defamatory, a breach of privacy or otherwise unlawful.

TERMS AND CONDITIONS - CARRIER

- 1. The Shell Freight Matching Platform ("Platform") pilot campaign ("Pilot Campaign") is organized by Shell Malaysia Trading Sdn Bhd (Company No. 196501000279 (6087-M)) known as "Shell".
- 2. The Pilot Campaign Period is from 1 February, 2023 to 31 July 2023, both dates inclusive, which can be extended by Shell without prior notice.
- 3. This Pilot Campaign is open only to all customers in Malaysia who are:
 - (a) Malaysian-registered companies;
 - (b) duly licensed or authorized by any and all relevant governmental authorities to perform the shipping, carriage or freight forwarding intended by this Pilot Campaign; and
 - (c) maintain the necessary permits, insurances (including but not limited to automobile insurance, commercial general liability insurance and cargo insurance) and any other requirement necessary to perform the shipping, carriage or freight forwarding intended by this Campaign

except for the following categories of persons:

- (a) service providers engaged by Shell and its affiliates (including but not limited to advertising agencies, promotion agencies, printing companies and event management agencies), and their employees and immediate family members; and
- (b) dealers, traders or distributors of any Shell products including Shell Petrol Station Retailers, and their Employees and Immediate Family Members.
 ("Carrier")
- 4. This Pilot Campaign is applicable to Carriers who register in the Platform for access to view and/or propose quotations for the Delivery Job available in the Platform. Such Delivery Jobs are submitted by registered shippers ("Freight Brokers") in the platform.

"Delivery Job" or "Delivery Jobs" means a transportation or freight job that is uploaded to the Platform by a Shipper.

"Forwarder" means a person or entity who owns, possesses or otherwise ha sthe beneficial right to possess specific tangible property or freight and seeks the service of a Carrier for the transportation of such property or freight to a specific destination.

- 5. To participate in the Pilot Campaign, a Carrier must:
 - a) Complete all required information in the registration form of the Platform;
 - b) Confirm that it is a company incorporated in Malaysia (including providing copies of the relevant forms);
 - c) Confirm that it has a valid Lorry Permit "A" licence for each vehicle in its fleet which will be used to participate in this Pilot Campaign, (including providing copies of the relevant licences);
 - d) Agree to accept and transport a Delivery Job that is permitted for carriage under a Lorry Permit "A" licence for a specific vehicle;
 - e) Accept and agree to be bound by the Terms and Conditions in the Platform;
 - f) Propose quotations for Loads that are uploaded by the Shippers within the given period and agree to be contacted by Shippers to verify and confirm the requirements and other relevant details of the Load.
 - g) Provide confirmation whether it has its own vehicle tracking device, and if so, to provide the relevant tracking information prior to the start of any shipment to the Freight Broker.
 - h) (if requested) Provide feedback of their experience with the Platform
- 6. The Carrier represents and warrants the following :-
 - (a) it is legally competent and qualified to provide and undertake the transportation of a Delivery Job uploaded by a Shipper on the Platform, in accordance with all applicable laws;
 - (b) it has procured and maintained, at its sole cost, all relevant primary automobile insurance, commercial general liability insurance, cargo insurance, workers insurance, waiving subrogation and contribution against Shell and Shipper. Carrier further represents and warrants that there are no exclusions or limitations under any such policies that would prevent coverage for any liability assumed by Carrier under this Agreement.
 - (c) it has provided or will provide all notices and obtained or will obtain all rights, consents and permissions (collectively, "<u>Consents</u>") necessary to provide Shell with the personally identifiable information of any Carrier Representative, including any Driver (as defined below), provided to Shell; and it is in compliance, and will remain in compliance during the term of this Agreement, with all applicable laws relating to data protection, privacy, personal information, identity theft, data breach, consumer protection, and data security.

"Driver" means collectively, the employees of Carrier, any contractors of Carrier (including owner-operators under contract with Carrier and any employees of any such owner-operator) and any other service provider or other personnel of Carrier, in each case, who is assigned to operate any motor vehicle transporting any Delivery Job on behalf of Carrier.

- (d) that all information and/or documents submitted by the Carrier as part of the registration process are true, valid and accurate.
- (e) It is in compliance, and shall remain in compliance with all applicable laws, including but not limited to anti bribery and trade controls laws
- 7. Upon registration to the Platform, the Carrier will have access to the Delivery Jobs submitted by the Forwarder, including the following information :-
 - (a) Type of Delivery Job to be transported;
 - (b) Quantity and specifications of the cargo;
 - (c) Pick-up location and drop off location;
 - (d) Any other specific information or requirement relating to a particular load.
- 8. The Carrier may place a quotation for a Delivery Job uploaded on the Platform. Details that must be included in a quotation include the proposed price, vehicle specifications, details of Drivers ("Proposal").
- 9. Once submitted, the Proposal placed in the Platform shall be considered as a confirmed quotation from the Carrier to Forwarder(s).
- 10. Once the Platform confirms a match, a notification shall be sent to the Carrier and Forwarder, whereupon the Forwarder and Carrier shall enter into a separate transportation contract governing the terms agreed for the transportation of any particular Delivery Job. Payment for the transportation shall be paid directly by the Freight Broker to the Carrier based on their agreed terms.

Carrier's Obligations

- 11. Carrier is solely responsible for controlling the method, manner, and means of transporting the Load. Carrier and its Drivers are responsible for transporting the Delivery Job in a timely manner without damage in transit, as well as determining the appropriate route for transportation.
- 12. Carrier specifically agrees that all tenders submitted to the Platform and Delivery Jobs assigned to Carrier will be transported on vehicles or equipment operated and licensed by the relevant authorit(ies) (as submitted during the registration process) and that Carrier will not in any manner sub-contract, broker, or in any other form arrange for the Delivery Job to be transported by any other means or third party without the prior written consent of Shell.
- 13. In the transportation of the Delivery Jobs, Carrier will be solely responsible for the acts and omissions of each of its employees, agents, representatives, contractors (including independent contractors and subcontractors) and any other service providers engaged by Carrier (including its Drivers, collectively, "Carrier Representatives"). In the event Carrier designates to Shell certain Carrier Representatives who are authorized to accept Delivery Jobs (or make other business decisions) on behalf of Carrier on the Platform, :-

- Carrier agrees that Shell may rely upon the acceptance by any such Carrier Representative of a Delivery Job made available to Carrier on the Platform as creating a legally binding obligation of Carrier hereunder with respect to such Delivery Job,
- (ii) Carrier agrees to notify Shell and Forwarder immediately of any changes to (including removals from) the list of Carrier Representatives so designated and
- (iii) Carrier shall be solely responsible for any failure to accurately and timely notify Shell or Forwarder of any such changes to (including removals from) the list of designated Carrier Representatives.
- 14. Carrier will be solely responsible for ensuring at its own cost and expense, and must utilize, only competent and able personnel who are legally licensed in accordance with applicable laws to undertake the transportation of the Delivery Jobs. Carrier will also ensure that any Driver undertaking the transportation of the Delivery Jobs (i) has sufficient hours available to complete scheduled deliveries in accordance with, and without violation of, applicable hours-of-service regulations and other applicable laws, and (ii) complies with applicable drug and alcohol testing requirements and any other safety and security requirements under applicable laws. Carrier is solely responsible for determining whether scheduled Delivery Jobs can be completed on time without violation of applicable laws.
- 15. Carrier will furnish and maintain all equipment necessary or required for the transportation of the Delivery Jobs (i) in good repair and clean, working condition, (ii) in full compliance with applicable laws, (iii) free of contamination and infestation, and (iv) in the case of dry-van and refrigerated trailers, water-tight and odor-free.
- 16. Carriers shall indemnify and hold harmless Shell from any and all liability, losses, damages, expenses and costs, including any fines, penalties or judgments, arising or resulting from:
 - (a) a Carrier or Carrier's Representative's failure to comply with any law, rule or regulation for any reason whatsoever;
 - (b) a Carrier or Carrier's Representative's to perform a delivery or the transportation of a Delivery Job subsequent to a successful match, for any reason whatsoever, including any delay of delivery, non-delivery, loss or damage to goods; and
 - (c) any failure, act or omission of Carrier or Carrier's Representative;
- 17. All Carriers shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this Pilot Campaign.
- 18. During the Pilot Campaign, no fees shall be charged to the Carrier by Shell for the registration to, and usage of the Platform.

TERMS AND CONDITONS FORWARDER

19. In order to participate in this Pilot Campaign, a Forwarder must have a registered account on the Platform.

- 20. When setting up an account ("Account"), a Forwarder must :
 - a) Complete all required information in the registration form of the Platform;
 - b) Confirm that it is a company incorporated in Malaysia (including providing copies of the relevant forms);
 - c) Accept and agree to be bound by the Terms and Conditions in the Platform;
 - d) Identify an Administrator as the focal point for communications;
 - e) Agree to submit and upload twenty (20) number of Delivery Jobs onto the Platform.
 - f) (if requested) Provide feedback of their experience with the Platform.
- 21. When submitting any Load(s) onto the Platform, the Shipper must provide the following details :-
 - (a) Type of Delivery Job to be transported;
 - (b) Quantity and specifications of cargo;
 - (c) Pick-up location and drop off location;
 - (d) Any other specific information or requirement relating to a particular load.
- 22. Upon registration, Forwarder shall be provided with access to the Platform. Shell shall inform the Forwarder Administrator of the Platform login credentials.
- 23. In addition, Forwarder may also appoint Forwarder Users at its discretion. Forwarder agrees to (a) maintain all Platform login credentials in confidence, (b) only permit the Administrator and Forwarder Users to access the Platform, and (c) update all information of the Administrator and Forwarder Users as necessary to ensure that it is current, accurate, and complete. Forwarder shall limit access to Platform Data to only those Forwarder personnel who have a legitimate business need to access such Platform Data. Forwarder shall be responsible for all activity that occurs under its Platform login credentials.
- 24. The Platform will enable Forwarder to do one or more of the following (as may be available in the Platform from time to time):
 - (a) upload and seek proposals for the transportation of Delivery Job;
 - (b) view detailed shipment and shipment transportation information, which may include, without limitation, Forwarder name together with request time and date, information about the cargo and shipment, the name and other identifying information of the Carrier or Carrier Representative and/or Driver undertaking the transportation of the Loads, location information of the Carrier or Carrier Representative and/or Driver undertaking the transportation of the Loads, information about the vehicles or equipment being used by Carrier or Carrier Representative and/or Driver undertaking the transportation of the Delivery Jobs, shipment pick-up and delivery time and date, pick-up and delivery address and related facility information, pick-up and delivery facility contact persons and their contact information (which may include phone numbers and email addresses), trip route, distance and duration (collectively, "Platform Data") and prepare and review activity reports including Platform Data. Forwarder agrees to use Platform

Data solely for legitimate business purposes. Shell reserves the right to add, remove and update features and functionality of the Platform at any time.

Forwarder's Warranties and Representations

- 25. Forwarder represents and warrants that:
 - (a) Forwarder has the full right, power and authority to enter into this Terms and Conditions;
 - (b) Forwarder acceptance of these Terms and Conditions, as well as such Forwarder performance of the obligations set forth hereunder, does not and will not violate any other agreement to which Forwarder is a party.
 - (c) Forwarder has all rights and permissions necessary to provide Shell with any information provided to Shell hereunder in connection with the Platform;
 - (b) Forwarder is in compliance, and shall remain in compliance with all applicable laws, including but not limited to anti bribery and trade controls laws and
 - (c) Forwarder has all necessary consents and authorizations from its customers (or other parties as applicable) to tender Delivery Jobs on the Platform. Forwarder agrees to defend and indemnify Shell, Carrier and/or their respective affiliates against any claim relating to a breach or alleged breach and against any claim asserted against Shell, Carrier and/or their respective affiliates by a customer of Forwarder that relates to any Delivery Job tendered by Forwarder hereunder.

Forwarder's Obligations

- 26. Forwarder agrees and confirms that :-
 - (a) for the duration of the Pilot Campaign, Forwarder shall commit to uploading twenty(20) number of Loads on the Platform for each calendar month.
 - (b) all the information and details relating to the Delivery Job which are uploaded on the Platform are true and accurate;
 - (c) it will not tender or upload any load or cargo to the Platform containing any (i) hazardous materials, chemicals, or dangerous goods; (ii) household goods; (iii) illegal goods; (iv) commodities of extraordinary or unusual value or (v) garbage, refuse, or trash.
- 27. Forwarder shall indemnify and hold harmless Shell from any and all liability, losses, damages, expenses and costs, including any fines, penalties or judgments, arising or resulting from:
 - (a) a Forwarder's failure to comply with any law, rule or regulation for any reason whatsoever;
 - (b) a Forwarder's failure to provide the correct information or data necessary for the transportation of the Load, or withdrawal from an accepted match, or for any reason whatsoever, which results in any delay of delivery, non-delivery, loss or damage to goods; and
 - (c) any failure, act or omission of the Shipper.

GENERAL TERMS AND CONDITIONS – CARRIERS AND SHIPPERS

- 28. For the avoidance of doubt, Shell's extent of responsibility under these terms shall be to facilitate the arrangement for transportation of freight by a Carrier and Shell does not take possession, custody or control of any freight. As a result:
 - (a) Shell shall not be construed as an agent for any Carrier and/or any Shipper;
 - (b) And, save for any specific warranties or assurances expressly made with regard to the Platform, Shell makes no other warranty or assurance, implied or otherwise, with regard to any other obligations, unless expressly stated herein, to the extent permissible by law;
 - (c) Upon confirmation of a successful match, Shell shall have no further obligation or responsibility unless expressly stated herein and any dispute or other matter arising thereafter shall be in accordance with any terms entered into or applicable between the Carrier and the Forwarder.
 - (d) Nothing in these Terms and Conditions shall be deemed or construed to create a partnership or joint venture or any agency relationship among the parties. Each party acts independently and for the avoidance of doubt, Shell is not a party to any transportation agreement between the Carrier and Forwarder.
- 29. All Shell's decisions on matters including but not limited to the eligibility of the Carrier, disqualification of Carrier or in the event of any dispute relating to or arising from this Pilot Campaign shall be final and binding and no correspondence or appeals shall be entertained.
- 30. Shell reserves the right to cancel, terminate or suspend this Pilot Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Shell of this Pilot Campaign shall not entitle any party to any claim or compensation against Shell for any and all losses or damage suffered or incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension of the Pilot Program.
- 31. In no event will Shell be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Pilot Campaign, even if Shell has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
- 32. Shell reserves the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions from time to time without prior notice.
- 33. These Terms and Conditions, as the same may be amended from time to time, shall prevail over any provisions or representations contained in any other promotional material advertising this Pilot Campaign.
- 34. These terms and conditions shall be governed by the laws of Malaysia and the parties hereby agree that any dispute or claim arising hereunder shall be submitted to the exclusive jurisdiction of the Malaysian Courts.

- 35. For more information, please contact Shell Customer Service at 1300 22 8181 / generalcardrequests-my@shell.com.
- 36. In the event where there is any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between English and Bahasa Malaysia versions of these Terms and Conditions, the English version of these Terms and Conditions shall prevail.
- 37. By registering for this Pilot Campaign the Participant :-
 - (a) Acknowledges, understands and accepts these Terms and Conditions;
 - (b) Acknowledges and consents that any data submitted when making this Application, including any personal data, will be used in accordance with the Privacy Statement found at https://www.shell.com.my/businesscustomers/shell-fuel-card/helpful-tools/frequently-asked-questions.html and https://www.shell.com.my/business-customers/shell-fuel-card/your-shellcard-privacy-statement.html.
 - (c) Agrees with providing insights and feedbacks to Shell and allows Shell to quote their feedback with their name, company name and title in the marketing communications

Terms and Conditions for Usage of Platform

- 1. This web site contains material including text, photographs and other images and sound, which is protected by copyright and/or other intellectual property rights. All copyright and other intellectual property rights in this material are either owned by [insert Shell entity name]or have been licensed to it by the owner(s) of those rights so that it can use this material as part of this web site.
- 2. This web site also contains trade marks, including the mark "Shell" and the Shell emblem. All trade marks included on this web site belong to Euroshell Cards BV or have been licensed to it by the owner(s) of those trade marks for use on this web site.

You may

- access any part of the web site;
- print off one copy of any or all of the pages for your own personal reference.
- You may not
- copy (whether by printing off onto paper, storing on disk, downloading or in any other way), distribute (including distributing copies), broadcast, alter or tamper with in any way or otherwise use any material contained in the web site except as set out under "You may". These restrictions apply in relation to all or part of the material on the web site;
- remove any copyright, trade mark or other intellectual property notices contained in the original material from any material copied or printed off from the web site;
- link to this web site;

without our express written consent.

If you wish to provide a hypertext or other link to this web site, please email the Webmaster with details of:

- the URL(s) of the web page(s) from which you are proposing to link to this web site
- the URL(s) of the web page(s) on this web site to which you are proposing to link

and we will consider your request. It is our decision as to whether we agree to your request and we do not have to do so.

Changes to Terms and Conditions

1. Euroshell Cards BV may change the terms and conditions and disclaimer set out above from time to time. By browsing this web site you are accepting that you are bound by the current terms and conditions and disclaimer and so you should check these each time you revisit the site.

Changes to/Operation of Web Site

- 1. Euroshell Cards BV may change the format and content of this web site at any time.
- 2. Euroshell Cards BV may suspend the operation of this web site for support or maintenance work, in order to update the content or for any other reason.
- 3. Euroshell Cards BV reserves the right to terminate access to this web site at any time and without notice.

Data Protection

Personal details provided to Euroshell Cards BV or other Shell companies through this web site will only be used in accordance with our privacy policy. Please read this carefully before going on. By providing your personal details to us you are consenting to its use in accordance with our <u>privacy policy</u>.

Complaints Procedure

If you have a question or complaint about this web site, please <u>contact the Shell webmaster</u>. **Jurisdiction**

1. These terms and conditions are governed by and to be interpreted in accordance with Malaysian law and in the event of any dispute arising in relation to these terms and conditions or any dispute arising in relation to the web site whether in contract or tort or otherwise the Malaysian courts will have non-exclusive jurisdiction over such dispute.

Cookie policy

In this policy we use the term "cookies" to refer to cookies and other similar technologies covered by the EU Directive on privacy in electronic communications.

Find out more about our privacy policy.

What is a cookie?

Cookies are small data files that your browser places on your computer or device. Cookies helpyour browser navigate a website and the cookies themselves cannot collect any information storedonyourcomputeroryourfiles.

When a server uses a web browser to read cookies they can help a website deliver a more userfriendly service. To protect your privacy, your browser only gives a website access to the cookies it has already sent to you.

Why do we use cookies?

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website.

Cookies remember the type of browser you use and which additional browser software you have installed. They also remember your preferences, such as language and region, which remain as your default settings when you revisit the website. Cookies also allow you to rate pages and fill in comment forms.

Some of the cookies we use are session cookies and only last until you close your browser, others are persistent cookies which are stored on your computer for longer. For further details on the various types of cookies that we use, please click here.

How are third party cookies used?

For some of the functions within our websites we use third party suppliers, for example, when you visit a page with videos embedded from or links to YouTube. These videos or links (and any other content from third party suppliers) may contain third party cookies and you may wish to consult the policies of these third party websites for information regarding their use of cookies. For further details on the third party cookies that we use, please click here.

How do I reject and delete cookies?

We will not use cookies to collect personally identifiable information about you. However, should you wish to do so, you can choose to reject or block the cookies set by Shell or the websites of any third party suppliers by changing your browser settings – see the Help function within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used you may need to actively delete or block the cookies.

You can also visit <u>www.allaboutcookies.org</u> for details on how to delete or reject cookies and for further information on cookies generally. For information on the use of cookies in mobile phone browsers and for details on how to reject or delete such cookies, please refer to your handset manual.

Note, however, that if you reject the use of cookies you will still be able to visit our websites but some of the functions may not work correctly.

Cookie type

This is a list of the categories of cookies used in our website and why we use them.

Find out more about our privacy po	licy.
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Cookie type	Purpose
Session cookies	These cookies are used to store session information. Web pages have no memories. Session cookies enable the website owners to keep track of the movement of users visiting the website from page to page so they do not get asked for the same information they have already given to the site. Session cookies are deleted when you close the browser.
Preference cookies	During the visit, these cookies are used to store information about the type of browser used and which additional browser software is installed. They also store the preferences selected when personalizing the website, for example, preferred location, language or fonts. These preferences are remembered, through the use of the persistent cookies, and the next time the user visits the site he will not have to set them again.

Rating cookies	These persistent cookies allow users to rate how much they like a page. They are used to store the current user rating of the page and prevent users from rating the same page more than once.						
Voting cookies	These persistent cookies are used to ensure that users cannot vote more than once.						
Form Values cookies	These cookies are used to store the information that users provide when completing forms and the save button is pressed. The stored data is only used to re-fill the form when the user returns the same page.						
Analytical cookies	These web analytics cookies help us to learn more about how you interact with our content so that we can better shape our site. They collect information about how visitors use our site, which site the user came from, the number of each user's visits and how long a user stays on the site. This information does not record the individual user's specific details and it is used to create web statistics usage at aggregated level. We use Google Analytics, see Third Party cookies for more information.						

Third Party Cookies

This is the list of the third party cookies we use on our website.

If you would like more information about these cookies, together with information on how to reject or delete the cookies, please see their individual privacy policies using the links provided.

Cookie Name	Purpose						
Google Analytics	This web analytics cookie collects information about how visitors use our site, which site the user came from, the number of each user's visits and how long a user stays on the site. This information does not record the individual user's specific details and it is used to create web statistics usage at 						
Doubleclick	This cookie is used to measure the effectiveness of online marketing campaigns. This service gathers information regarding visits made by users ononourwebsite.Howtorejectordeletethiscookie:http://www.doubleclick.com/privacy/dart_adserving.aspxthis						
YouTube	We embed videos or insert links to videos from YouTube on our website. As a result, when you visit a page with content embedded from or linked to YouTube, you may be presented with cookies from these websites.						

	For more information please check the third party website privacy policy: <u>http://www.youtube.com/t/privacy_at_youtube</u>					
	We use flash animation on our website. Flash player uses Local Shared Objects - or Flash Cookies - to enable the user to take advantage of features like auto-resume or for saving the user's preferences. Flash Cookies are stored on a user's device in the same way as cookies are, however they are managed in a different way at browser level.					
Adobe Flash Player	How	to	disable	Flash		ookies:
riayei	The Adobe website provides information on how to delete or disable Flash cookies either for a specific domain or for all websites - for details see <u>http://www.adobe.com/products/flashplayer/security</u> . Please be aware that restricting the use of Flash Cookies may affect the features available for Flash based applications.					